



## ATM Error Resolution Notice for EFT

Print form, fill in information and fax to Charlene Mobley, First Federal Bank, Fax (386) 754-7163.

Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Account Number: \_\_\_\_\_

Describer Error or Transfer Problem: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Date of Error or Problem: \_\_\_\_\_

Amount of Error: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

## Resolution

Date Error or Transfer Problem Completed: \_\_\_\_\_

Describe Action Taken: (Attach evidence of recredit if required):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Bookkeeping Representative Taking Corrective Action \_\_\_\_\_

First Federal Bank of Florida

4705 US Hwy 90 West, Lake City, FL 32055 / (386) 755-0600 / www.ffsb.com

Print form and fax to First Federal Bank Card Manager, Fax (386) 754-7163 or (386) 754-7151

